

### Situation: CHECK YOUR BILLS

# Discover the numeracy secrets of invoices and bills

The bill at the supermarket, at the restaurant or in a DIY store - sometimes it seems like a closed book: Where do all those numbers come from? Did they really deduct the discount? Is the quantity on the invoice identical to the quantity in my shopping cart? Is the change really correct? Which extra charges was I charged? And of course: Where does this horrendous sum at the bottom of the bill come from?

Let's open this closes book together and discover all kinds of secrets...

#### Overview "INVOICE CHECK"

Context Everyday life Finances

Content
Quantity and number
Using digital skills
Pattern, relationship and
change

How to understand numbers and calculations on invoices and bills

# Target group (incl. necessary prior skills and competences)

Adults and young adults with basic numeracy competences (addition, multiplication) and willing to analyse, overthink and change their numeric behaviour

#### **Outcomes and results**

Learners do / simulate a reflective purchase. Learners understand numeracy information on bills and invoices. Cognitive processes
Managing situations
Analysing situations
Problem solving
Critical thinking

Dispositions
Self-confidence
Math difficulties





	Main information
Content	Basic arithmetic operations (focus on addition and multiplication) Decimals Percentages
Target group	Adults and young adults with basic numeracy competences (addition, multiplication) and willing to analyse, overthink and change their numeric behaviour
Learning intention	<ul> <li>What is the intention of adults to face this problem?</li> <li>Numeracy for personal and private purposes</li> <li>Numeracy to understand society</li> </ul>
Duration	2 to 4 lessons
Material and resources	Pictures and photos for real-life-situations in shops and restaurants (appendix 1) Exemplary bills (appendix 2) Worksheet or app to calculate change (appendix 3) Exemplary shopping list (appendix 4)
Group size	Range from 5 to 12 learners
Problem statement	Understanding bills from places like supermarkets, restaurants, or DIY stores can be confusing. You might wonder where the numbers come from, if discounts are right, or if the quantities match your cart. This session will simplify and clarify these financial transactions for you.
Working questions	What kind of information do we find on bills and invoices and how to interpret this information?  How can we easily and quickly check our change?  How to decide on the best offer of a product?
Learning outcomes and results	Learners do / simulate a reflective purchase. Learners understand numeracy information on bills and invoices.
Reference to National Qualification Frame	Optional (country's decision)





Working plan			
Time (lessons)	Description of content/activities	Material	Methodical and didactic information <sup>1</sup>
15 min	Activation: Story telling  To place the learners in the situation, show pictures of shopping situations or restaurant visits and ask them to tell stories about them. This not only encourages creativity, but also offers the opportunity to use vocabulary and expressions in a real-life context.	Pictures and photos of real-lifesituations in shops or restaurants  (see appendix 1)	Metacognitive strategies, Questioning, Collaborative learning
30 min	Activity 1: Discover your bills Guide learners through an open exploration and analysis of invoices and bills: Show them different bills from everyday life (supermarket, hotel, restaurant, gas station, hardware store,) or ask them in advance to collect their own bills and bring them along. The learners can be guided through this analysis with guiding questions of varying complexity.  Possible questions in this phase:  • What do you see first on an invoice?  • What's on the right and what's on the left?  • Where do you see the number of items purchased? Where do you see the unit price?	Exemplary bills either via beamer / smartboard or on copies (see appendix 2)	Questioning  Putting learners in a mathematical situation

<sup>&</sup>lt;sup>1</sup> for description and explanation of kinds of tasks, HITs and other background information please consult the teachers' guide





	<ul> <li>Which calculation do you think of first when you see this?</li> <li>Is there anything on the calculation that you can't understand?</li> <li>What is a discount or price reduction? How do you recognize it?</li> </ul>		
15 min	Activity 2: Check your change One of the most challenging moments when shopping or consuming is paying and checking the change. Help your learners to deal with these stressful moments by practicing and training them from abstract to concrete.  There are various activities and exercises to do so, for example in pair work practicing with play money (should be as realistic as possible), by paper-and-pen calculations or by doing online exercises or using learning apps.	Depending on the chosen activities: worksheet, play money, computer and internet to use app (see appendix 3)	Hands on learning  Problem solving  pair work or small group work
Indiv.	Transfer: Get the practice!  A small team challenge should support the transfer to everyday life once again: The learners are given a shopping list and, in small groups, try to buy these products in a store of their choice at the lowest possible price. This can either take place online, with brochures or ideally - if budget permits - in real life. If the exercise takes place online or with brochures, the learners are required to write a corresponding invoice themselves. The winning team is the one that was able to complete the entire shopping list at the lowest price.	Exemplary shopping list (see appendix 4)	Hands on learning  Putting learners in a mathematical situation





#### Suggestions for the teacher

The example presented here should be considered as exemplary and inspirational material presenting a guideline with a high range of possibilities of adapting those suggestions to a specific group of learners or an individual learner with his or her very personal requirements.

In concrete terms, the example INVOICE CHECK could be adapted these ways:

- Duration: Depending on the level of numeracy knowledge of the learners, it can be useful to plan a longer duration for the activities, especially the training on how to check your change.
  - Furthermore, the duration of the last activity in the working plan (transfer) depends a lot on the way it is driven (in a real-life shopping situation or by using prospects resp. online information)
- Level of difficulty: Depending on the prior knowledge of the learners or subgroups of learners, different levels of difficulty can be selected for the tasks. For example, the exemplary bills and invoices can be limited to simple additions and multiplications, but can also include discounts or cash discounts (percentages).
- Learning setting: Learners who are practiced in reflective and analytical activities can also carry out the activation phase in small groups and finally bring them together in plenary.

Our educational activities aim at numeracy skills being not only memorized, but first of all being practiced and functionally used by the learners in daily life or/and vocational situations. It is therefore recommended to implement the idea of HITS<sup>2</sup> (higher impacts of teaching skills) as far and often as possible: ...

- ... work with concrete and authentic material that learners will recognize from everyday life situations. When working with this example, learners can collect bills and invoices from their everyday life and bring them along.
- ... ask the learners questions and let them raise questions themselves. It can be crucial to discuss numeracy themes, contexts and numbers.
- ... think of possible ways of transfer: For this concrete example, you can think of combining the learning situation with the example "Can a shopping list help me save money?"

<sup>&</sup>lt;sup>2</sup> For general information and explanation on HITS please see (link)



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# Appendix

Appendix 1: Pictures and photos for activation











Source: www.pixabay.com [19.11.2023]





#### Appendix 2: Bills and invoices (exemplary material)

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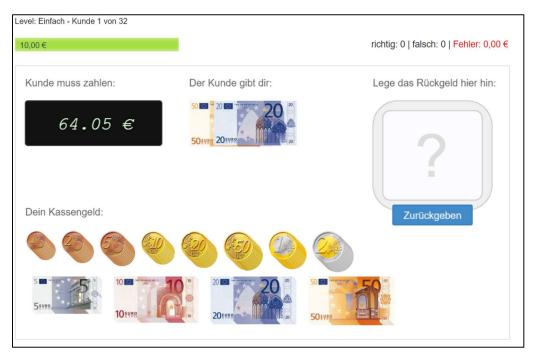
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#### **Appendix 3: Check your change**

Training online: www.matheretter.de/mathe-spiele/kasse



Source: Screenshot from <a href="https://www.matheretter.de/mathe-spiele/kasse">www.matheretter.de/mathe-spiele/kasse</a> [19.11.2023]

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Source: Screenshot from <a href="https://online-lernen.levrai.de">https://online-lernen.levrai.de</a> [19.11.2023]





## **Appendix 4: Exemplary shopping list**

## **Shopping list**

Amount	Product	Department	PRICE
1 kilo	apples	Fruit and vegetable	
5	bananas	Fruit and vegetable	
2	Cucumbers	Fruit and vegetable	
200 g	Cheese	Dairy products	
1 liter	Milk	Dairy products	
10 bottles	Sparkling water	Beverages	
1 packet	Toast	Bread products	
0,5 kilo	Bread	Bread products	
10 rolls	Toilet paper	Hygiene and household	
2 tubes	Hair shampoo	Hygiene and household	
1 tube	Toothpaste	Hygiene and household	

